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Married / 1 children



Project Manager

Core Competencies

- IT Project Management
- Requirements Identification
- Work Scope Definition
- Systems Analysis
- Change Management
- Incident Management
- IT Processes
- Strategic Planning
- Process Optimization
- IT Security
- System Integration
- Technology Deployment
- Performance Metrics
- Process Improvements
- Budget management and P&L
- SOx Compliance
- Regulatory Compliance
- International context

Work Experiences

Since 2010 OK CRM

Clients: Darty, Veolia, Proxiserve, Wolters Kluwer, Ericsson, GE HealthCare, BNP Paribas

Position: **Project Manager / Partner**

- **Transformation rate of pre sales I have worked on 100 %**,
- Management of teams cross skills, planning and validation of contracts,
- Management of ambitious projects and complex,
- Implementations of the standards and best practices,

2006 – 2010 Amigolog

Clients: Reckitt Benckiser, CETELEM (BNP Paribas), CANAL+, Darty, CRM Services (SNCF)

Position: **Project Manager / Partner**

- **Revenue + 30 % / year**,
- Pre sales, workshop animation, review / audit, planning and preparation of contracts,
- Project management, Project owner,
- Feasibility study of projects, design of standard Siebel process or custom,
- Implementations of the standards and best practices of development,

2005 – 2006 T-System

Clients: MHIS, Michelin, Neuf Cegetel (SFR), SNCF, BNP Paribas

Position: **Project manager**

- **Transformation rate of pre sales I have worked on 100 %**,
- Workshop animation, review / audit, planning,
- Siebel Project management ambitious and complex,
- Feasibility study of projects, design of standard Siebel process or custom,
- Write document of installation, of administration and exploitation / monitoring,
- Implementations of the standards and best practices of development,
- PoC and PoV as Siebel Expert, trainer,

2003 - 2004 Sapphire Technologies

Client: VediorBis (RAMSTAD)

Position: **Senior Consultant**

- Member of a big project of Siebel implementation,

- Migration from SIEBEL 7.0.3 to 7.5.2 and of the database from DB2 on Win NT to DB2 on Unix AIX,
- Feasibility study of projects, design of standard Siebel process or custom,
- Tuning of the DB2 database.
- SQL extraction of data for the BI, develop an internal website of data quality / analyses,

2000 - 2003 Optium Group

Clients: MCI WorldCom (Verizon Business), Bouygues Telecom, Luginbuhl, BNP Paribas

Position: **Consultant**

- Member of a big project of Siebel implementation in Europe,
- Migration of custom solution on SQL Server to Siebel on Oracle,
- Development of a JAVA tool for auditing the European Siebel databases,
- Train English, Irish and Italian Teams,

1998 - 2000 RS2I

Clients: France Télévision, Moniteur du Bâtiment, Etica (Crédit Agricole)

Position: **Software developer**

- Development and maintenance of an application of electronic documents management system,
- Design and realization of a backup system on CD-ROM of database of documents,
- Reorganization of the tools of conversion and indexation in the database of these documents,
- Specification and realization of an application of management of reception and sending of automatic fax.
- Passage of the year 2000.

1996-1997 Médiaphonics SA FRANCE, Evry Courcouronnes, France

Position: **Software developer**

- Test of the Hardware and firmware of the PC PhoneRider multimedia card,
- Writing the documentation in English.

Tools

Certification	ITIL v3 certified 10/2011, PRINCE2 certified 09/2014
ERP	eBusiness Suite, EPM,
Cloud	TOA, Salesforce, CRM On demand, Office 365
CRM/BI	Siebel, Salesforce, OBIEE, Business Object
Methods / concept	MERISE, UML, BPM, SCRUM, AGILE, PRA, PCA, eTom, ITIL, PRINCE2, TOGAF, COBIT

Education

2000 – 2004	Master's Degree in Computer Science at CNAM Paris, evening lesson
1997 – 1998	Managing information system at IFIP Paris, France
1996	Technical diploma industrial information system, Aubervilliers, France
1992	A-Levels with honors, Etampes, France

Languages

French	Native	French	native
Arabic	full professional proficiency	Russian	Elementary proficiency

Interests

- Travelling and cultural exchange,
- Sports: ski, natation, football, running : 20 km de Paris, Semi-Marathon et Marathon de Paris, La foulée du Luxembourg, triathlon.